RECOMMIND°

Data Transfer to the Axcelerate Cloud Environment

You have multiple ways to upload and download data to your Axcelerate Cloud environment. The options vary in their speed and simplicity, allowing you to provide different solutions for different types of users. All options provide the same encryption and security to your data during transfer.

In order to electronically transfer data to your Axcelerate Cloud environment, you will have two options:

- Expedat (Data Expedition) high-speed, power user
- Secure FTP

Note: the high-speed option, Expedat, has the ability to consume all available network bandwidth to maximize transfer speed. For clients doing a high volume of data transfers, Recommind advises using a dedicated high-speed internet line, or else configuring the software to cap the bandwidth usage.

Expedat (Data Expedition)

Expedat is a UDP protocol file transfer tool that maximizes the use of bandwidth during file transfers for far greater performance. You will be provided with the mtpexpedat.exe by Recommind. As noted above, Expedat does have the ability to consume all available network bandwidth so Recommind does have rate-limited client versions available for our Axcelerate Cloud customers. The current versions are for 2Mbps, 5Mbps, 7Mbps, 10Mbps, 15 Mbps and 20Mbps – please let your Recommind Axcelerate Cloud Implementation Team know if you require a rate-limited version of the client.

MTP ExpeDat						
Server fastdata-saas.rmcloud.recommir	nd.com:3121 👻 User Sale	s.steam Pass		ncryption Idle		
Local Path C:\Users\LBN\Desktop\	1 2 9	Remote Pat //VAPSALES01		•		
Name Size	Modified 🔺	Dopt Name	Siz	e Modified		
Bugzilla.url 105	06/05/2012 15:40	dt_test.txt	2	27 07/22/2016 16:17		
Crawl.2016-07-15_00.00.00.zip 15,539,845	07/18/2016 09:12 =	< Get				
Crawl.2016-07-16_00.00.00.log 3,601,978	07/15/2016 21:01	Send >				
Docs.zip.CHK 18	07/18/2016 14:02	Send >				
Docs.zip.TMP 118,781,856	07/18/2016 14:02					
dt_test.bd 27	07/22/2016 16:17					
The sting-39885860-270416-1626-40 16,764	04/27/2016 10:27	STOP				
IT Support Info.url 139	06/05/2012 17:00					
288 gigabytes available				383 gigabytes available		
🖊 Rename 🛛 🗡 Delete	🗁 Folder	1 F	Rename 🛛 🗡 Delete	🗁 Folder		
77091812: ExpeDat-1.17D Recommind - 160707, VAPSHAREDDEX001 Empty Folder: "//VAPSALESOINSOO1/eTransfer/SALES/" Sending "dt_test.txt" to fastdata-saas.mcloud.recommind.com:3121 //VAPSALES01NS001/eTransfer/SALES/dt_test.txt Moved dt_test.txt 27 bytes in 385 milliseconds (S61 bits/sec)						
<				4		

Copy the executable to your desktop and double-click the icon. The client UI will launch.

You will enter the server name (fastdata-saas.rmcloud.recommind.com:3121) as well as your Axcelerate Cloud UserID and Password. NOTE: You do not need to include the @rmcloud reference with your user name. Encryption checkbox should always be checked.

You need to enter the remote path which will be the name of your Axcelerate Cloud pod and client folder. e.g. //vapCLIENT01NS001/etransfer/CLIENT. Then click the refresh icon to display the folders within that path. You can then browse to sub-folders or other organizational structure within your client folder. (See screenshot above for examples.)

RECOMMIND°

NOTE: Do not select the Green arrow icon to login. This will remove the necessary path reference and you will return an error.

Select the folders and files you want to upload, and click on 'Send'.

Alternatively, to download, the user should select the folders/files to be downloaded from the Remote Path. Next, select a remote path for these files to be downloaded, and click, 'Get'.

By default, the server supports 2 concurrent data transfer sessions. If you determine that you need more concurrent sessions, please contact the Recommind Axcelerate Cloud Implementation Team about increasing your license.

There are additional options to configure the Network and apply Limits so that the bandwidth utilized by Expedat will not interfere with other network traffic. Click the Opt button in the middle of the screen and a dialog box will display with configurable limitations.

II MTP ExpeDat					
Server fastdata-saas rmcloud recommind	d.com:3121 👻 User sale	es.steam	Pass ••••••• Idle		
Local Path C:Users/LBN/Desixtop/					
Name Size 1	Modified 🔺	Dpt Name	Options X		
Crawl 2016-07-15_00.00.00 zip 15,539,845 Crawl 2016-07-16_00.00.00 zip Crawl 2016-07-16_00.00.00 zip 0 Docx zip CHK 10 Docx zip TMP 115,751,856 dt_testst 15,751,856 10,751,855 10,755 10,7	SALES/" oud.recommind.com:3121 //V	< Get Send > STOP	About Setup Network Limits I Maximum Data Limit the transfer speed to about this many kilobits per Maximum Round Trip Slow down if the path latency exceeds this many Minimum Round Trip Advise if latency will be over Maximum Datagram Limit the payload size of MTP/IP datagrams to this many Minimum Datagram Use MTP/IP datagram payloads no less than this many Noise Ratio Ignore up to one in this many packet Defaults Revert Apply		

Secure FTP

Secure FTP is a TCP/IP transfer protocol for the secure transferring of files. Your Axcelerate Cloud environment comes equipped with a Secure FTP server that is accessed via a web browser.

You will use the URL (<u>https://sftp-saas.rmcloud.recommind.com</u>) for SFTP. Accessing the URL will bring you to a login screen. You will use your Axcelerate Cloud login id and password. NOTE: You do not need the @rmcloud reference with your user name.



Enter your Login ID and Password and click on 'Login'. You will then have the option of choosing the method of access via either the Web Client or the FTP Voyager JV. The Web Client can be used for simple uploading and downloading of individual files. FTP Voyager JV is more of a full-featured SFTP client.

RECOMMIND



Web Client

If you choose the Web Client, you will be brought to a screen similar to this:

MIND' Web Clien		🛧 Favorites + 👷 Tools + 🔮 Help — sales steam@mcloud
🖗 🟳 隆 Homes 🏛 SALES		Jump to: Web Client
🚞 SALES 📀		Search
📴 Parent Directory 🔛 New Directory	🖾 Open 🎓 Upitad 🍸 Download 🗙 Delete Mare Actions 🕶	C 11
Name	Size Time 27 bytes 7/22/2016, 4:17:42 PM	
		Directories: 0 Piles: 1 Size: 27 byt

Here you can browse through folders, create new folders, and choose to upload files. For additional information on how to use the Web Client, click on the "Help" icon in the upper right-hand corner.

FTP Voyager JV

The FTP Voyager JV client is a more feature rich FTP client. You may need to install the launcher file in your browser if this is the first time using this client. Follow the prompts to complete this.

After launching the java file that gets downloaded, you will eventually get prompted to run the application. Click on Run and the FTP Voyager client will launch. For additional information on how to use the client, click on the 'Help' drop down menu.

👌 sftp-saas.rmcloud.reco	mmind.com - FTP Voya	ger JV			-	_ D X	
File Edit View Windo	ows Help						
🕑 Local (Computer) 🗙]		📿 🌏 Rei	mote (SALES) ×			
🗄 🖳 Desktop 🔹 Computer 🔹 🔹 🕤			1] / • SALES • • • 9				
🗄 😋 🌍 🕤 Up Dir 🍥 Upload 🍈 New Dir 🛞 Delete 😳 Views 🔹 🍟			🗄 😋 🍥 – 🕦 Up Dir 🕜 Download 🕦 New Dir 🔇 Delete 🍼 🍟				
Folders 급 무 ×	Name 🔺		Folders	ə ب ×	Name 🔺		
Desktop D	-			ttsales01 ttsales01@rmcloud.int SALES STEAM	dt_test.txt		
Preview is not available.	< III	•	Previe	ew is not available.	 III 	Þ	
1	🔇 Search 🔹		1		🔇 Search 🔹		
G Transfer ×							
esume 🔘 Resume 🔘	Cancel 🛞 <u>R</u> emove 🙆 Rer	nove All 🕞 🤀 Worke	rs: 4 🌩				
Operation	Name	Transferred	Co	mpletion	Source	Path D	
•		111				Þ	
1 item(s). (/SALES/)				User: sales.steam@rmd	:loud.int 🔞 SSL [Ouration: 00:01:32	